

SOUTHERN & ATLANTIC AREAS JOINT AIM MEETING Tuesday, March 7, 2023 10:30 AM – 1:00 PM EST Virtual Webinar



TIME	TOPIC	PARTICIPANTS
10:30 AM – 10:35 AM	Opening	Mike Cook Director Customer Relations, Southern Area, USPS AIM National Postal Co-Chair Felicia Jackson Director Customer Relations, Atlantic Area, USPS AIM Postal Co-Chair
10:35 AM – 10:45 AM	Welcome	Tim Costello Vice President Retail & Delivery Operations Southern Area, USPS Scott Raymond Vice President Retail & Delivery Operations Atlantic Area, USPS
10:45 AM – 11:30 AM	CRDO Update	Dr. Joshua Colin Chief Retail & Delivery Officer and Executive Vice President, USPS
11:30 AM – 12:15 PM	CCMO Update	Steve Monteith Chief Customer and Marketing Officer and Executive Vice President, USPS
12:15 AM – 12:45 AM	NPF & MTAC Update	Judy de Torok Vice President Corporate Affairs, USPS
12:45 AM – 1:00 PM	Closing	 Felicia Jackson Director Customer Relations, Atlantic Area, USPS AIM Postal Co-Chair Mike Cook Director Customer Relations, Southern Area, USPS AIM National Postal Co-Chair Kim Waltz Vice President Client Relations & Postal Affairs, Cathedral Corporation AIM National Industry Co-Chair