

## SOUTHERN & ATLANTIC AREAS JOINT AIM MEETING Tuesday, March 7, 2023 10:30 AM – 1:00 PM EST Virtual Webinar



TIME	TOPIC	PARTICIPANTS
10:30 AM – 10:35 AM	Opening	Mike Cook Director Customer Relations, Southern Area, USPS AIM National Postal Co-Chair Felicia Jackson Director Customer Relations, Atlantic Area, USPS AIM Postal Co-Chair
10:35 AM – 10:45 AM	Welcome	<b>Tim Costello</b> Vice President Retail & Delivery Operations Southern Area, USPS <b>Scott Raymond</b> Vice President Retail & Delivery Operations Atlantic Area, USPS
10:45 AM – 11:30 AM	CRDO Update	<b>Dr. Joshua Colin</b> Chief Retail & Delivery Officer and Executive Vice President, USPS
11:30 AM – 12:15 PM	CCMO Update	<b>Steve Monteith</b> Chief Customer and Marketing Officer and Executive Vice President, USPS
12:15 AM – 12:45 AM	NPF & MTAC Update	<b>Judy de Torok</b> Vice President Corporate Affairs, USPS
12:45 AM – 1:00 PM	Closing	<ul> <li>Felicia Jackson Director Customer Relations, Atlantic Area, USPS  AIM Postal Co-Chair </li> <li>Mike Cook Director Customer Relations, Southern Area, USPS  AIM National Postal Co-Chair Kim Waltz Vice President Client Relations &amp; Postal Affairs,  Cathedral Corporation  AIM National Industry Co-Chair</li></ul>